

Service History

View history of claims submitted by providers

- Client Search
- Click Show
- Navigate the More tab> Click Service History
- Click into checkbox for **Filter By DHS Office and Provider**
- Choose **OBH-MH** only
- Click Filter button

The screenshot displays the 'Client Service History' page in the CIPS system. The sidebar on the left shows client details for 'KDTTESTS' at 'MANSFIELD PLACE - 1 SMITHFIELD ST'. The main content area features a 'Service History' section with several filter options: 'Filter By DHS Office and Provider' (checked), 'Filter By Service Dates' (unchecked), 'Filter By Service' (unchecked), and 'Filter By Claim Type' (unchecked). Below the filters is a table with the following data:

| DHS Office | Provider Claim ID | Provider | Service Offering ID | Service | Specialized Service | Service Rendered Date | Status | HC Claim? | ProviderIdInFocus |
|------------|-------------------|-----------------------------------|---------------------|---------|---|-----------------------|--------|-----------|-------------------|
| OBH - MH | | MANSFIELD PLACE - 1 SMITHFIELD ST | 20389 | 90832HE | Treatment Outpatient Indiv | 7/1/2017 12:00:00 AM | | | |
| OBH - MH | | MANSFIELD PLACE - 1 SMITHFIELD ST | 20389 | 90832HE | Treatment Outpatient Indiv | 7/2/2017 12:00:00 AM | | | |
| OBH - MH | | MANSFIELD PLACE - 1 SMITHFIELD ST | 20390 | T1017U7 | Service Coordination Intensive Service Coordination (ICM) | 7/1/2017 12:00:00 AM | | | |
| OBH - MH | | MANSFIELD PLACE - 1 SMITHFIELD ST | 20390 | T1017U7 | Service Coordination Blended Service Coordination (LCC) | 7/2/2017 12:00:00 AM | | | |
| OBH - MH | | MANSFIELD PLACE - 1 SMITHFIELD ST | 20390 | T1017U7 | Service Coordination Intensive Service Coordination (ICM) | 7/3/2017 12:00:00 AM | | | |

A note at the bottom of the table states: 'History of services provided by other agencies is only available to providers who have rendered services to the client within the last 6 months.'

Service Rendered

View submitted services rendered claims

- Search for the client
- Click Show
- Hover over the Service Tab>Services Rendered> Click Services Rendered List
- Choose and enter filter criteria
- Click Filter

- The information will show under each column
 - Click the radio button at the row to be viewed
 - Sort each column by clicking into the column header
 - Click Show to view the services rendered screen
 - Click Claim History to view the payment info and Eligibility Summary

| Client ID | First Name ▲ | Middle Name | Last Name | Provider Claim ID | Provider | Service Offering ID | Specialized Service Code | Service | Service Rendered Date | Status | Type | Eligibility |
|-----------|--------------|-------------|-----------|-------------------|----------|---------------------|--------------------------|---------|-----------------------|--------|------|-------------|
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